



DIANNE JACOB

CHAIRWOMAN, SECOND DISTRICT
SAN DIEGO COUNTY BOARD OF SUPERVISORS

January 2, 2018

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Michael Picker, President
California Public Utilities Commission
505 Van Ness Avenue
Sacramento, CA 94102

Dear President Picker:

As Supervisor of the Second Supervisorial District in San Diego County, I am writing to immediately request a formal investigation and independent review by the California Public Utilities Commission (CPUC) into the decision by San Diego Gas & Electric (SDG&E) to shut off power to thousands of residents across San Diego County during the recent Santa Ana weather event.

By letter dated December 15, 2017, SDG&E requested an extension of time to file a de-energization report with the Commission in connection with SDG&E's decision to turn off power to backcountry areas in San Diego County from December 4-10, 2017. The Commission retains jurisdiction to review a decision by SDG&E to shut off power to determine if the decision was reasonable and qualifies for an exemption from liability under SDG&E's Electric Tariff Rule 14. A formal investigation is needed to carefully review SDG&E's recent shut down decision to determine if it was really necessary as a "last resort" to reduce the risk of wildfire and within the scope of the immunity from liability provided by SDG&E Tariff Rule 14.

The Commission has carefully reviewed SDG&E's authority to shut off power lines to reduce the risk of wildfire during Santa Ana wind conditions. In Decision 09-09-030 in 2009, the Commission rejected SDG&E's proposed Power Shut-Off Plan; finding, among other things, that "shutting off power increases the public safety risk of wildfires." The Commission further observed that Santa Ana wind conditions occur annually in Southern California and that "...SDG&E is required by General Order 95 to design, construct and maintain its power-line facilities to operate safely under these regularly occurring conditions."

To ensure shut downs are really necessary, the Commission requires SDG&E to submit a detailed report of all shutdown events within 10 business days after the shutoff ends. There is no provision for the late filing of this report as requested by SDG&E, yet the extension has been granted. Moreover, the Commission retains authority "...to investigate each reported incident and prepare an order instituting investigation." Without receipt of the report and a thorough investigation by the Commission, there is no way to know if SDG&E's decision was reasonably necessary to respond to unusual conditions or just a result of SDG&E's failure to design and maintain its system in accordance with design standards that account for regularly occurring high winds in the region.

My office has received numerous letters, e-mails and phone calls from concerned citizens regarding their power being shut off with very little warning and when winds were mild. SDG&E acted irresponsibly and, potentially, retaliatory, when they shut off power to over 19,000 residents in San Diego's backcountry. SDG&E provided little notice to residents and kept the power off in many communities for several days. SDG&E's rationale was to keep residents safe, but instead SDG&E's actions left residents in even more danger.

Residents were left with no electricity to run their wells, which are used for drinking water and for fighting wildfires. Residents with medical devices were left to fend for themselves for days with no response from SDG&E on when the power would be turned back on. Residents with animals and farms were left with no way to provide food and water to their livestock. These risky decisions by SDG&E left thousands of San Diegans in grave danger like those in the path of the Lilac Fire, even though the wildfire was miles away.

In addition, business owners and homeowners across the backcountry are also concerned about SDG&E's rejection of claims for spoiled food and loss of wages and revenue. Business owners and homeowners need protection for their property and well-being, especially for many residents of the backcountry who live and work on a fixed income.

During the power outages, many residents shared their electricity bills with my office that showed they were charged for using electricity, even when there was no power to their home or business. I believe the public deserves a response as to how that can happen. It is especially disconcerting for residents who work hard to conserve energy and then are charged for electricity when the power is out at their homes.

Many residents, including myself, also question SDG&E's motives, especially following the recent decision by the CPUC to finally hold SDG&E accountable for the 2007 firestorm. I have included copies of the emails and letters from my constituents. I urge you to please investigate and review SDG&E's response to the recent Santa Ana wind event. Thank you for your consideration.

Sincerely,



DIANNE JACOB
Chairwoman

DJ:mp

Cc: Commissioner Carla J. Peterman, CPUC
Commissioner Liane M. Randolph, CPUC
Commissioner Martha Guzman Aceves, CPUC
Commissioner Clifford Rechtschaffen, CPUC
Mr. Timothy Sullivan, CPUC
Mr. Scott Drury, SDG&E

Re, Alice

From: Carl Fleming <carlnmiki93@yahoo.com>
Sent: Monday, December 11, 2017 12:25 PM
To: Jacob, Dianne

Sent from Mail for Windows 10

I sent this to Bill Horn but did not see a way to copy you. I'm sending you a copy because I don't believe that SDG&E though the electrical turn-off even a little bit regarding the back country.

Electrical Outage
Councilman Bill Horn
Dear Mr. Horn,

I'm sure that you're extremely busy, but I need to document some of my thoughts while they're appropriate. I live in Stoneridge Estates Mobile Home Park near beautiful downtown Warner Springs. I can't tell you exactly how long our community has been without electrical power but the drone of my generator lets me know that the refrigerator is still running.

I need to get more gasoline today, probably 15 or 20 gallons or so, and I do not think that it's fair that I should pay the \$40 or \$50 or so for fuel AND additionally owe SDG&E money for electricity. And while we're at it, why do our senior citizen residents need to use their dues (probably several thousand dollars) to rent generators for well water and sewage pumping stations, as well as paying our crew overtime to wrestle with the problem. You can't simply run to Home Depot and buy a generator with a capacity of 30 or 35 horsepower and a voltage of that approaches 480 volts. To sum up, we have about 400 to 500 senior residents here (we are a 55 and older park); we need externally rented generators to keep our well water and sewage system operational; if we ever need to evacuate our park in the event of a catastrophe at night and without power, then I am planning for many deaths, possibly my own as well as my wife and our pets.

I believe that a live person representing the county needs to visit us to get a first-hand look at our problems, talk to some of our residents, and take a drive from our park to Warner Springs (about 10 miles) to witness the route of the incoming power lines that have been maintained by SDG&E. The whole thing is a disaster waiting to happen.

Thank you for your time,
Carl Fleming
Carlnmiki93@yahoo.com;
35109 Hwy. 79 South, Sp. 76
Warner Springs, Ca. 92086

Re, Alice

From: Janet Bragdon <janetbragdon@yahoo.com>
Sent: Monday, December 11, 2017 12:46 PM
To: Jacob, Dianne
Subject: power outage in Julian

Just an update it is going on 1 pm Monday the red flag warning was lifted at 4 pm Sunday and SDGE still refuses to restore power to Pine Hills and Julian. We all believe they are holding us hostages in retaliation for them losing the lawsuit. Meanwhile the community is suffering. Unbelievable

Sent from Yahoo Mail on Android

Collins, Jeff

From: Spanbauer, Robert
Sent: Monday, December 11, 2017 8:14 AM
To: Collins, Jeff
Subject: FW: SDG&E's Abrogation of its Corporate Responsibilities to its Customers.

Fyi for DJ

From: m2rq@mail.com [mailto:m2rq@mail.com]
Sent: Friday, December 08, 2017 9:01 PM
To: Spanbauer, Robert
Subject: SDG&E's Abrogation of its Corporate Responsibilities to its Customers.

Hello Mr Spanbauer

I called Diane's office today, left you a message, as I am sure thousands of residents of the county did, to express my and their indignation regarding SDG&E promoting its power shut down as a gift to the people to which it is responsible to provide services,.

Yes SDG&E has a responsibility to its shareholders but attempting to promote this power shut down as being in the best interests of the residents who had no electricity for about 2 days is in no way in my or those without power best interests. It is however in the best interest of SDG&E to shut down power when ever they deem it necessary utilizing arbitrary criterion known only to them. SDG&E operates as a virtual monopoly . All companies assess the potential for known risks. SDG&E needs to fully understand that as a virtual monotony they are required to design systems to deal with risks of doing business. If they are afraid to incurring losses and are self insured then they can do what most companies do, go out and re insure the potential risks. And yes the shareholders should pay for that insurance.

Having a monopoly arbitrarily stopping services by turning off electricity to some of its customers is a gross violation of its corporate responsibilities and even more egregiously, to the people paying some of the highest rates in the nation. However what I find absolutely disgusting is SDG&E's attempting to disguise a corporate act which was clearly motivated by self interest and profit and packaging it as somehow a kind humanitarian gesture.

I want to thank Diane for speaking on the issue today and thank you for your attention to my thoughts.

Bob Quinn

Re, Alice

From: clint_gould <clint_gould@yahoo.com>
Sent: Monday, December 11, 2017 12:15 PM
To: Jacob, Dianne
Subject: SDGE unnecessary outages.

Hi Supervisor Jacobs,

I live in Valley Center off Lake Wohlford Road. I realize it isn't your district but I'm contacting you because you're the Chair and this is a county wide issue. And you raised this same issue on the local news.

Approximately 36 hours ago SDGE proactively shut off power in our area to avoid risk of fire due to wind damage. We were not affected by fires, nor in their path. We have had almost no wind at all for the past 24 hours, and there's no damage to the lines, but still the power is out. While I'm all for fire safety, the duration of the shutoff doesn't seem to show much concern for credible evidence of continued threat, or the people affected. It seems overly cautious, and efforts toward restoration inefficient, if not lackadaisical.

Is this some game by SDGE for political leverage? Are they intentionally dragging their feet by not allotting proper resources for a timely fix so they can negotiate more money or less liability from the county?

Thank you,
Clint Gould

Sent from my Samsung Galaxy smartphone.

Re, Alice

From: julie salmons <julieami@att.net>
Sent: Monday, December 11, 2017 12:13 PM
To: Jacob, Dianne
Subject: descanso power outage

In addition to my last email. I am certain that you are going to address concerns over this prolonged outage where SDGE cut off the power here during this wind event. I would also like to add that our residents, many who are low income and who get in line twice when FEEDING SAN DIEGO comes up to hand out potatoes and cereal, are being told by SDGE Reps when they are calling to submit a claim to be reimbursed for spoiled food that it's not going to happen. they are being told they had plenty of time to prepare . Also MANY of our residents fish hunt and grow and butcher their own meat, so there would be way to claim this as SDGE requires grocery receipts. Water is also not included although without well pumps a lot of water had to be purchased. . my neighbor lost an incubator full of eggs that should have hatched into 12 chickens who would become layers and meat. how do you claim something like that? I had a lot of freezer jam from berries I grew. there is no receipt for that. thank you. ~* DECORATE YOUR OWN SOUL *~

Re, Alice

From: Summer Gould <sumgould@yahoo.com>
Sent: Sunday, December 10, 2017 4:35 PM
To: Jacob, Dianne
Subject: Power

Thank you for all your hard work for East county. As a resident of Campo I truly appreciate it. My current concern is why SDGE feels that turning off our power for long periods is a good idea. Our current outage according to the website is to last until Tuesday late afternoon. The winds have already died down. What is the reason for this?

Thank you for keeping on top of the power situation and not letting SDGE trample all over us.

Summer Gould

Sent from my iPhone

Re, Alice

From: Gary Cook <gec92131@yahoo.com>
Sent: Sunday, December 10, 2017 9:37 PM
To: Jacob, Dianne
Subject: SDGE

How is SDGE getting away with power outage's in the back country when they raised ever ones rate's to fix the the problem, that they didn't fix, The thresh hold must be very low!! Why is the community and surrounding areas taking the blunt of their share holders greed.

Maybe they should fix the problems and incompetence !!!

Lets end this outage now !!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

Gary Cook

Re, Alice

From: Johnson, Jeffrey S. CIV NALF San Clemente Island, N92 <Jeffrey.S.Johnson1@navy.mil>
Sent: Monday, December 11, 2017 7:20 AM
To: Jacob, Dianne
Subject: SDG&E POWER OUTAGES.
Signed By: jeffrey.s.johnson1@navy.mil

Jacobs,
People living in the east county (Campo) continue to have power outages, due to SDGE power shutdown, (not emergencies, not fires, not downed power lines, but (safety shutdowns) caused by high winds. Being a firefighter myself I understand the situation and danger they can cause, but we are going on 48 hrs without power. The winds have stopped and there are no fires within 100 miles. We have backup drinking water for ourselves but that does not help with animals and livestock horses, pigs, goats, sheep, and chickens all require a lot of water daily. Wells don't work without power, we cannot even protect our own property if something happens or refill our mandatory firefighting water tank. Not to mention all our refrigerated items that are now useless. Yes we can be reimbursed if we saved our recites (which nobody does). Something needs to be changed with SDGE protocol.

Captain Jeff Johnson
Federal Fire Department
Work (619) 524-9199
Cell (619) 647-9570

Home address
2095 Buckman Springs Rd
Campo, Ca

Re, Alice

From: Kathy Meekins <kathy_meekins@yahoo.com>
Sent: Monday, December 11, 2017 7:30 AM
To: Jacob, Dianne
Subject: Re: still no power in Campo

Dear Supervisor Jacob,

I wanted to thank you for holding SDGE accountable on your news statement. But I have to reach out to you and ask for your help. They turned off our power yesterday morning about 8am with almost no wind out here and it continues to be off now.

Last night my communities got their power restored like lake Morena and parts of Buckman Springs. But majority of us are still off. There is no excuse now. There is no wind at all in this whole area so now they are just being jerks.

We really need our power on. We have horses and I really need to go to work but can't leave with no water.

Any assistance would be greatly appreciated.

Thank you
Kathy Tonggard
29985 Hwy 94
Campo, CA 91906
619952-2520

Sent from Yahoo Mail for iPhone

Re, Alice

From: Robert Dolinajec <bcdolinajec@hotmail.com>
Sent: Monday, December 11, 2017 9:13 AM
To: Jacob, Dianne
Subject: Power outage

Thank you for standing up to SDGE for us! Cathy Dolinajec Sent from my iPad

Re, Alice

From: Katie <mehelicfamily@gmail.com>
Sent: Monday, December 11, 2017 9:48 AM
To: Jacob, Dianne
Subject: Power outage in Ramona

Dear Ms. Jacob,

I just wanted to inform you that SDG&E has turned off more power than what their outage map shows online.

I live in Ramona, and my power was turned off as a precaution on December 7, Thursday, around 2:00pm. The power was off until December 8, Friday, around 11:00pm (so it was off for around 33 hours). On Saturday morning the power was turned off again around 11:45am as a precaution, and the power has been off continuously since then (so, as of now, the power has been off since Saturday for about 46 hours). To summarize, from last Thursday to today, Monday at 9:45am, the power has been turned off for all but about 13 hours. I have checked the outage maps on the SDG&E website and they absolutely do not reflect that. I believe SDG&E are not telling the truth about their outages.

Sincerely,
Kate Mehelic

Re, Alice

From: Dean Dahl <deandahl@wildblue.net>
Sent: Sunday, December 10, 2017 2:55 PM
To: Jacob, Dianne
Subject: Is your power turned off?

Ms. Jacobs,

Mine is off, my cousins in Julian are off as are my cousins in Wynola, daughter and son in Valley Center. I suggested an SDGE financed generator plan a few years ago - you ignored my suggestion. This next election you will be the woman who supported turning off the power. Thank God folks haven't needed their wells to fight fires this time. Bathing and spoiled food are enough to pay for reducing the power company's liability.

Please be an advocate for your constituents instead of a power company owned politician.

Generators and manual transfer switches with 0 interest on bill financing should be a condition of allowing the utility to shut us down deliberately.

Dean Dahl
760-484-0378

Sent from my iPhone

Re, Alice

From: pittvillian@yahoo.com
Sent: Sunday, December 10, 2017 2:01 PM
To: Jacob, Dianne
Subject: Recent SDG&E Outage in Julian

Dear Ms. Jacob,

I am a resident of Julian. I know you have received numerous letters and comments from my friends and neighbors regarding SDG&E's decision to preemptively cut the power to our community. I will not waste your time and repeat what others, I am sure, have told you. Just wanted you to know that my wife and I fully support your critical analysis of SDG&E's decision. I have just one more comment. Your mention of wells being the predominant (literally the only) method of getting water here and the necessity for electricity to power the pumps was spot on. Let me add that my house, built after the 2003 fire, has an interior sprinkler system. Given the elevation of my house and mountainous terrain, water pressure is low which is why we have an electrically powered booster pump to augment the low pressure. I am absolutely sure that our home sprinkler system would be reduced to a trickle without the booster pump. I am also sure that many of my neighbors would have the same problem should a fire occur.

Thanks again for your support of our position.

Your truly,

Jerry Cruson
Retired Dept. of Planning and Land Use employee - 29 years

Re, Alice

From: Hillary Hankey <hillary@avian-behavior.org>
Sent: Sunday, December 10, 2017 1:13 PM
To: Jacob, Dianne
Subject: SDG&E power service

Dear Ms. Jacob

Thank you for speaking out against SDGE's practice of preme turning of preemptively turning off power in the back country. We live near Lake Wohlford down a mile long dirt road, many of our neighbors even further out. We rely on well water. We have had our power turned off and planned for almost 48 hours. This is very frightening to us. Our cell service suffers, as does our access to internet, which we of course rely on for fire updates.

What is even more frustrating is that SDGE has been updating their lines for years, planning outages - sometimes even turning off power on days with temperatures soaring into the triple digits - and making traffic unbearable as they hold us up for up to 30 minutes at a time. This was all presumably to make power lines safer to avoid this kind of frustration during red flag warning times. I feel at far greater danger without power and have no access to information. My animals on my property rely on water and electricity as well. We have stored water and generators, but for all of us to be running generators is not putting anyone in safer hands. Where is our protection? SDGE has been updating their lines. They need to be keeping us safe, and that means helping us have access to our water and information. This does not help first responders either, who are then charged with keeping all of us in the know by going door to door.

Thank you again for speaking out!

Regards,
Hillary Hankey

www.avian-behavior.org
A rare experience

Re, Alice

From: Kiki <kiki@skagenranch.com>
Sent: Sunday, December 10, 2017 1:12 PM
To: 'Jim Hutcheson'; 'Pine Hills- Graham Wilder'; 'PHW- Bob Law'; 'Hutch, Scott'; bigcat@artistsloft.com; Jacob, Dianne
Subject: RE: SDG&E -Turning Off Our Power!

Let me add something. I just looked up SDG&E's weather predictions on THEIR website. Current conditions are listed as "moderate" all over the country. Predicted for Julian/Pine Hills is again moderate whereas for Banner/Harrison Park is predicted to be extreme. As far as I know, Harrison Park has power and we don't. Can we trust this utility and the accuracy of its data? Apparently not.

Kiki Skagen Munshi
kiki@skagenranch.com
PO Box 1557
Julian, CA 92036
760 765 0484

From: Jim Hutcheson [mailto:j.hutcheson1945@gmail.com]
Sent: Sunday, December 10, 2017 12:42 PM
To: Pine Hills- Graham Wilder <grahamwilder@yahoo.com>; PHW- Bob Law <pyneheaven@yahoo.com>; Hutch, Scott <scotthutcheson@yahoo.com>; Pine Hills- Kiki Skagen Munshi <kiki@skagenranch.com>; bigcat@artistsloft.com
Subject: Fwd: SDG&E -Turning Off Our Power!

FYI
Jim H

Sent from my iPhone

Begin forwarded message:

From: Jeff D'Eliscu <jbdeliscu@aol.com>
Date: December 10, 2017 at 1:28:23 PM MST
To: Joe Melcher <joemelcher@novabiotech.com>
Cc: pittvillian@yahoo.com, Graham Wilder <grahamwilder@yahoo.com>, Hutcheson Jim <j.hutcheson1945@gmail.com>, Jim McBreaty <jmcbreaty@sbcglobal.net>
Subject: Re: SDG&E -Turning Off Our Power!

Way to go Greg.

Sent from my iPhone

On Dec 10, 2017, at 12:23 PM, Joe Melcher <joemelcher@novabiotech.com> wrote:

I very well put together letter by Greg Dohm. Maybe it's about time to put a little heat on SDG&E.

Joe

From: Gregory Dohm [<mailto:gregdohm@att.net>]
Sent: Sunday, December 10, 2017 11:56 AM
Subject: Fw: SDG&E -Turning Off Our Power!

Wanted to share a complaint letter I wrote to Dianne Jacob....copying in the California PUC.

FYI.....Greg Dohm

----- Forwarded Message -----

From: Gregory Dohm <gregdohm@att.net>
To: "dianne.jacob@sdcountry.ca.gov" <dianne.jacob@sdcountry.ca.gov>
Cc: "consumer-affairs@cpuc.ca.gov" <consumer-affairs@cpuc.ca.gov>; Gregory Dohm <gregdohm@att.net>
Sent: Saturday, December 9, 2017 6:48 PM
Subject: SDG&E -Turning Off Our Power!

Dianne,

I've seen some of your press releases and appreciate that you acknowledged that the intentional turning off of power to the Backcountry areas is inflicting many hardships on the people residing in those areas. I can't say as I approve of SDG&E's response to your comments.

Our family has resided in Pine Hills, Julian, since the mid 70's. We have never had to put up with such an unnecessary hardship of having no power in our home for extended periods. The exception was the Cedar Fire, when we lost our house and garage, which we rebuilt. Outages in the aftermath were certainly understandable, and we did our best to get along with the situation.

SDG&E has been very active in our remote areas in the last 2 years, replacing wood poles with metal, and new wiring that's stronger for the winds and more resistant to high heat. It would seem that a well managed company would've prioritized this process by replacing the highest risk poles and wires first, then proceeding on an as needed basis from there. I am giving them 'the benefit of the doubt' here, and assuming they have been replacing the highest risk areas.

Santa Ana Winds are a semi-regular occurrence in our County, as you are well aware. The latest winds are nowhere the worst we have experienced. True, these winds are not as common in December, but that fact alone does not make them more dangerous than the same or stronger winds in October or November.

We were encouraged by SDG&E's program to upgrade poles and wires, and felt that these upgrades would assure us of more reliable power in our remote areas.

In the last year and a half, we have had more power outages than I can ever remember. I gave them the benefit of the doubt, that some of these stoppages might have involved the installation of new poles and wires. After a while, it became more doubtful as the pole and wire replacement seemed to be 'winding down'.

We also had our power turned off numerous times this past summer, during extremely hot weather periods, when there were 'energy alerts'.

The SDG&E Outage Maps on the internet seem to be full of inaccuracies. The recent "Outages" in our area show as "Unplanned". Then they show that the power was turned off intentionally, for our safety. My guess is that the CPUC probably tracks Planned vs. Unplanned outages. The maps have 'crazy' population number of people affected...oftentimes showing 3 or 4 people affected by the outage.

Their latest power 'cutoffs' have been unreasonable. They left the power off for days, 'for our safety'.....SERIOUSLY!! With all the upgrades, what's the 'deal'??

At least, last night, they turned the power back on until morning. That is certainly better than leaving it off, continuously for several days. They tell us they are 'constantly' patrolling our areas for downed lines. If that is so, why does it take so long to bring back the power?

This whole situation seems 'highly suspect'. My opinion is that there are 'games' being played by our utility, and it is placing unnecessary hardships on remote communities, that always face more challenges than most urban communities. We don't expect any special privileges and realize some of this 'goes with the territory'.

It appears to me, and many in our extended backcountry, that SDG&E is 'playing games' with our lives, and our livelihoods, under the guise of 'safety'.

We would appreciate any questioning or pressures you might be able to bring against SDG&E. Their sole existence is to provide for our power needs.....and we have no other choices.

If this is going to be the norm, for when we get our normal Santa Ana Winds, then I feel there is going to be an 'uprising' in our communities for this arbitrary decision making and I will be going to the CPUC with a Formal Complaint, along with a lot of our neighbors.

We appreciate any efforts you can make to help us straighten out, our predicament.

Sincerely, Gregory Dohm
2960 Detrick Way
PO Box 996
Julian, CA 92036-0996
(760)-765-0106 Cell (949) 632-4549



Re, Alice

From: Kiki <kiki@skagenranch.com>
Sent: Sunday, December 10, 2017 1:04 PM
To: 'Jim Hutcheson'; 'Pine Hills- Graham Wilder'; 'PHW- Bob Law'; 'Hutch, Scott'; bigcat@artistsloft.com; Jacob, Dianne
Subject: RE: SDG&E -Turning Off Our Power!

Jim—Thanks for sharing this. He voices the feelings of many of us. The Santa Ana wind tracker has been pretty accurate-but turning off power doesn't track with it. Further, why do Kentwood, Whispering Pines et.al. have power right now, as I write, when we don't? Given the large number of extremely ugly structures SDG&E has put up in our area—most notably that view destroying monstrosity on Woody's property at the Pine Hills Road/Deer Lake Park juncture, not to mention all the metal boxes that help SDG&E bill us more easily (for them)—one would think they'd done enough work to give us more reliable power.

And, yes, there have been an enormous number of outages this year, with but often without wind, lasting up to ten hours. Now it's days. Ceausescu used to turn off the power in communist Romania when I was serving there; this reminds me of that misuse of a monopoly. Kiki

Kiki Skagen Munshi
kiki@skagenranch.com
PO Box 1557
Julian, CA 92036
760 765 0484

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Cc: "consumer-affairs@cpuc.ca.gov" <consumer-affairs@cpuc.ca.gov>; Gregory Dohm <gregdohm@att.net>
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Dianne,

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Our family has resided in Pine Hills, Julian, since the mid 70's. We have never had to put up with such an unnecessary hardship of having no power in our home for extended periods. The exception was the Cedar Fire, when we lost our house and garage, which we rebuilt. Outages in the aftermath were certainly understandable, and we did our best to get along with the situation.

SDG&E has been very active in our remote areas in the last 2 years, replacing wood poles with metal, and new wiring that's stronger for the winds and more resistant to high heat. It would seem that a well managed company would've prioritized this process by replacing the highest risk poles and wires first, then proceeding on an as needed basis from there. I am giving them 'the benefit of the doubt' here, and assuming they have been replacing the highest risk areas.

Santa Ana Winds are a semi-regular occurrence in our County, as you are well aware. The latest winds are nowhere the worst we have experienced. True, these winds are not as common in December, but that fact alone does not make them more dangerous than the same or stronger winds in October or November.

We were encouraged by SDG&E's program to upgrade poles and wires, and felt that these upgrades would assure us of more reliable power in our remote areas.

In the last year and a half, we have had more power outages than I can ever remember. I gave them the benefit of the doubt, that some of these stoppages might have involved the installation of new poles and wires. After a while, it became more doubtful as the pole and wire replacement seemed to be 'winding down'.

We also had our power turned off numerous times this past summer, during extremely hot weather periods, when there were 'energy alerts'.

The SDG&E Outage Maps on the internet seem to be full of inaccuracies. The recent "Outages" in our area show as "Unplanned". Then they show that the power was turned off intentionally, for our safety. My guess is that the CPUC probably tracks Planned vs. Unplanned outages. The maps have 'crazy' population number of people affected...oftentimes showing 3 or 4 people affected by the outage.

Their latest power 'cutoffs' have been unreasonable. They left the power off for days, 'for our safety'.....SERIOUSLY!! With all the upgrades, what's the 'deal'??

At least, last night, they turned the power back on until morning. That is certainly better than leaving it off, continuously for several days. They tell us they are 'constantly' patrolling our areas for downed lines. If that is so, why does it take so long to bring back the power?

This whole situation seems 'highly suspect'. My opinion is that there are 'games' being played by our utility, and it is placing unnecessary hardships on remote communities, that always face more challenges than most urban communities. We don't expect any special privileges and realize some of this 'goes with the territory'.

It appears to me, and many in our extended backcountry, that SDG&E is 'playing games' with our lives, and our livelihoods, under the guise of 'safety'.

We would appreciate any questioning or pressures you might be able to bring against SDG&E. Their sole existence is to provide for our power needs.....and we have no other choices.

If this is going to be the norm, for when we get our normal Santa Ana Winds, then I feel there is going to be an 'uprising' in our communities for this arbitrary decision making and I will be going to the CPUC with a Formal Complaint, along with a lot of our neighbors.

We appreciate any efforts you can make to help us straighten out, our predicament.

Sincerely, Gregory Dohm
2960 Detrick Way
PO Box 996
Julian, CA 92036-0996
(760)-765-0106 Cell (949) 632-4549



Re, Alice

From: Wayne Hallett <hallettw@att.net>
Sent: Sunday, December 10, 2017 11:35 AM
To: Jacob, Dianne
Subject: Sdgc power outage 12/7/17

Sdgc power outage 12/10/17

From Wayne Hallett, resident warner springs estates 55+ community with 500+ seniors Email hallettw@att.net Phone 858 735 1162 Some one must have given SDGE my letter They are in payback mode all other circuits turned off today are to be up 4 pm 11th but ours 7pm 12th?

Things

Sdgc voluntary shut down power to back country Sdgc states emergency to prevent fire from wind

Facts

thousands out of power

SDGE has not ever done this type of shutdown before The back country gets this type of weather a lot Food etc ruined Sewers stopped Wells shutdown Emergency medical devices stopped Communications disrupted Emergency notifications disrupted

Results

No heat during cold weather

No sanitary services

No water

Food destroyed

Communications shut down

Our HOA has spent thousands of dollars trying to keep things working Mental stress of the highest degree Super important - SDGE says emergency to prevent fire from broken line (if tree limb was to break line) - first fact most fires start for other reasons, second SDGE has right of way to clear near lines they-do a lousy job, MOST IMPORTANT BY SHUTTING OFF POWER TO BACK COUNTRY WELL WATER TANKS GO EMPTY, WELLS STOP, FIRE COMPANIES HAVE NO PLACE TO GET WATER!! THIS PUTS THE BACK COUNTRY AND REST OF COUNTY IN WORSE DANGER.

My thought: I feel they are using power as punishment for them losing a law suit and justification for their appeal. Who has used shutting power as punishment/ terror

Saddam

N Korea

Assad

And now SDGE

Respectfully wayne hallett

Sent from my iPad

Re, Alice

From: Janet Bragdon <janetbragdon@yahoo.com>
Sent: Sunday, December 10, 2017 10:51 AM
To: Jacob, Dianne
Subject: SDGE excessive power outages

Something needs to be done. SDGE cut off power to Pine Hills early Thursday through Friday till late in the night. Thursday was windy no more than 25 to 30 mph. Saturday they called at 11:53 saying they might turn off power later in the day. Two minutes later they shut it off. When I called a very rude man said it was windy in Pine Hills. Looking out my windows there was no wind at all and wasn't until 10:30 Sunday wherein it is 15 mph. We have no power no heat no way to cook and no way to protect ourselves or property since all water is from wells that need power. The county needs to stop SDGE before the backcountry is destroyed by fire that we can't protect ourselves from. Thank you, Janet Bragdon, 2861 Three Peaks Lane

Sent from Yahoo Mail on Android

Re, Alice

From: Donna Sinema <sinemagunnerswife@gmail.com>
Sent: Sunday, December 10, 2017 8:26 AM
To: Jacob, Dianne
Subject: Julian Ca Power Outage

Good morning, it is Sunday morning and we are still without power up here in the Pine Hills area of Julian.

On any given day the weather looks exactly like it does today. The fact that we are without power still is absolutely ridiculous, people have lost food, people have spent money they didn't have to stay warm, people have spent money that they had set aside for Christmas, and there is no end in sight. I was down in Ramona yesterday where the winds were twice as bad as they are up here and the entire town still had electricity.

Enough is enough. On behalf of those in your community demand that they turn the power back on.

My husband who is a member of the military had to take time off from work to come up here and fix the mess that sdge any created. No one should have to do that yet here we are.

I am asking again to demand that sdge any turn the power back on. It in raged me this morning to find out that when they turn the power back on the other day it was only because they were running tests. Nobody told us that. They are taking advantage of us, they are flexing their muscles, manipulating and bullying us to remind us who's really in control here. Enough is enough. Demand they turn our power back on today.

Re, Alice

From: julie salmons <julieami@att.net>
Sent: Sunday, December 10, 2017 6:24 AM
To: Jacob, Dianne
Subject: sdge

Descanso is located east of Alpine and west of Pine Valley. The is approx 2,000 people. We have a post office a very small store with limited groceries , 2 fuel pumps A taco shop and one sit down restuant - a few other businesses like a feed store 2 hair saloons and antique stores and a fruit stand . We have 2 churches and one small school .

Descanso is a small community where the majority of residents generally commute to San Diego . we have no apartments or mobile home parks. It is all single family homes and small ranches. some not having close neighbors. Many homes you don't see and can't just drive by without going up private roads and driveways . Some are much further out into the mountain .

The town relies on wells for water- those in the town proper use water from wells of the descanso water district, others have their own or shared wells. Without power to run the pumps-we cant get water, we cant flush toilets, we cant water livestock,we cant wash hands or shower.

Cell phone coverage is VERY poor. we have no cable tv and rely on satelite for the most part. att is doing away with landlines- without cell phones or landlines or being able to walk to a neighbors or even hear the news on a radio or tv. there is no communication and no way to notify people of an emergency. (while this particular outage was happening-we were experiencing earthquakes -not to mention a small fire that started on japatul exit with smoke visable- scary time to be cut off)

Many here have horses and livestock family pets and of course,children

While I understand that SDGE may need to periodically turn off our power during high fire danger, it is an incredible hardship for many of our residents to be without power longer for a day or 2.(some now are going on their 6th day) We rely on pumps for our water wells, while many with livestock in the more rural areas do have holding tanks- one horse will drink 15 gallons of water a day...not to mention the chickens,turkeys,geese,goats,cattle,pigs.Llamas.emus and even our dogs and cats. after 3 or 4 days these tanks are empty or dangerously low. we can't flush toilets we cant take showers or baths ,we can't water livestock or animals- its so dry out and we are rationing the animals and ourselves. we can't douse any sparks or fires that should (God Forbid) come up.

Perishable food will last only about 24 hours . freezer food a little longer. we have no way to cook anything up so its all going to waste- no one is about to start a grill..unless they get desprite and then that will add to the danger we are already having with the winds. . We have many low income people who simply can not afford this loss and then the cost to replace. We have many who simply dont have the transportation or can pay the gas for unscheduled trips to town- the store I mentioned is pretty limited on groceries and has high prices. its more of a towns equivilant of a 7-11 . not a place for a real grocery shopping trip. they also dont have a generator so they are out of the picture when their power is out too.

Generators- many have them. many more can not afford them or have the ability to get gas for them. It costs 17 dollars a day for the propane to keep your house going with pretty basic things - we can not run or microwave or water pump or stove or heater on ours and be able to power the fridge freezer tv and a couple of lights and husbands cpap machine ...this also adds the added risk of people in a fire prone area,during a red flag warning and having very little experiance or knowledge of generators now driving around with 2 or 3 or more gas cans in their cars and trucks and having them sitting in their yards. since they can't run everything on them, many then are lighting fires in the fireplaces for heat...you get the picture. not too safe.

I Have our Neighborhoods Facebook page where we all communicate ..I see one resident with a herd of goats and 3 children and her truck in the shop- she has a vw bug- their power has been out for 6 days now. I put out a post for everyone to go check on their neighbors, many who do not have internet. We are finding people who couldn't get their generators running..people out of water and low on food. people scared because without power they get no tv coverage to know whats going on..radio signals dont come through strong enough here, our only gas pumps in town are down with power out. there is basically no bus service here. no uber..

I know of another with an incubator of eggs she has to deciede to continue to allow to hatch and do without running her freezer or lights. she had a problem with her generator and was heating water on her propane camp stove to fill water bottles EVERY HOUR for the chicks that hatched to have heat....

SDGE finally after 6 days of no power for some people - showed up at our park and ride, still miles away from the ones who need it..with bottled water and wifi and chargers- a nice gesture but a little too late and no way to get word out to those who really need it without drriving to each ones home and knocking on their doors. and the water? how many of those 8 oz bottles will it take to water one horse?

We understand the need to cut the power for the safety of Our residents . we really do. more then a day is excessive- not providing the people with water or means to get water and food is inhumane . not providing our disabled and elderly and everyone else with a means to communicate and get help if needed is cruel.. forcing animals to ration water is abuse. something has got to give, SDGE has to come up with a better plan.

It's not as easy for us as it is in town,We can't walk next door to borrow eggs , we cant walk to the store to get flashlite batteries - we cant go online on our cell phones

We need a better plan-SDGE needs to do more If this is to be the "new Normal"
leaving people with no power and no water for over 6 days (so far) is not only a hardship,its a health and safety concern . thanks for
your time .

~* DECORATE YOUR OWN SOUL *~

Re, Alice

From: Lawrence Cahill <k9sd@aol.com>
Sent: Saturday, December 09, 2017 9:29 PM
To: Jacob, Dianne
Subject: SDG&E power outages

Hello
As a resident of Alpine it is frustrating to have the constant threats of power outages due to high winds. These winds are not new to the area. Just this last Thursday SDG&E cut the power after most residents had gone to work and no preparations could be made. After losing all refrigerated foods as we restocked the refrigerator, SDG&E again threatens to cut the power. This is unreasonable as it places unnecessary burdens on those with medical issues, and human necessities. I wish your assistance in ending these unnecessary threats.

Thank you
Lawrence Cahill

Sent from my iPad

Re, Alice

From: Gregory Dohm <gregdohm@att.net>
Sent: Saturday, December 09, 2017 6:48 PM
To: Jacob, Dianne
Cc: consumer-affairs@cpuc.ca.gov; Gregory Dohm
Subject: SDG&E -Turning Off Our Power!

Dianne,

I've seen some of your press releases and appreciate that you acknowledged that the intentional turning off of power to the Backcountry areas is inflicting many hardships on the people residing in those areas. I can't say as I approve of SDG&E's response to your comments.

Our family has resided in Pine Hills, Julian, since the mid 70's. We have never had to put up with such an unnecessary hardship of having no power in our home for extended periods. The exception was the Cedar Fire, when we lost our house and garage, which we rebuilt. Outages in the aftermath were certainly understandable, and we did our best to get along with the situation.

SDG&E has been very active in our remote areas in the last 2 years, replacing wood poles with metal, and new wiring that's stronger for the winds and more resistant to high heat. It would seem that a well managed company would've prioritized this process by replacing the highest risk poles and wires first, then proceeding on an as needed basis from there. I am giving them 'the benefit of the doubt' here, and assuming they have been replacing the highest risk areas.

Santa Ana Winds are a semi-regular occurrence in our County, as you are well aware. The latest winds are nowhere the worst we have experienced. True, these winds are not as common in December, but that fact alone does not make them more dangerous than the same or stronger winds in October or November.

We were encouraged by SDG&E's program to upgrade poles and wires, and felt that these upgrades would assure us of more reliable power in our remote areas.

In the last year and a half, we have had more power outages than I can ever remember. I gave them the benefit of the doubt, that some of these stoppages might have involved the installation of new poles and wires. After a while, it became more doubtful as the pole and wire replacement seemed to be 'winding down'.

We also had our power turned off numerous times this past summer, during extremely hot weather periods, when there were 'energy alerts'.

The SDG&E Outage Maps on the internet seem to be full of inaccuracies. The recent "Outages" in our area show as "Unplanned". Then they show that the power was turned off intentionally, for our safety. My guess is that the CPUC probably tracks Planned vs.

Unplanned outages. The maps have 'crazy' population number of people affected...oftentimes showing 3 or 4 people affected by the outage.

They latest power 'cutoffs' have been unreasonable. They left the power off for days,'for our safety'.....SERIOUSLY!! With all the upgrades, what's the 'deal'??

At least, last night, they turned the power back on until morning. That is certainly better than leaving it off, continuously for several days. They tell us they are 'constantly' patrolling our areas for downed lines. If that is so, why does it take so long to bring back the power?

This whole situation seems 'highly suspect'. My opinion is that there are 'games' being played by our utility, and it is placing unnecessary hardships on remote communities, that always face more challenges than most urban communities. We don't expect any special privileges and realize some of this 'goes with the territory'.

It appears to me, and many in our extended backcountry, that SDG&E is 'playing games' with our lives, and our livelihoods, under the guise of 'safety'.

We would appreciate any questioning or pressures you might be able to bring against SDG&E. Their sole existence is to provide for our power needs.....and we have no other choices.

If this is going to be the norm, for when we get our normal Santa Ana Winds, then I feel there is going to be an 'uprising' in our communities for this arbitrary decision making and I will be going to the CPUC with a Formal Complaint, along with a lot of our neighbors.

We appreciate any efforts you can make to help us straighten out, our predicament.

Sincerely, Gregory Dohm
2960 Detrick Way
PO Box 996
Julian, CA 92036-0996
(760)-765-0106 Cell (949) 632-4549

Re, Alice

From: Michael Fryer <michaelfryer@hotmail.com>
Sent: Saturday, December 09, 2017 2:14 PM
To: Jacob, Dianne
Subject: SDGE Power Outage in Julian

Dear Dianne, first of all I wanted to thank you for your support for those of us in rural East County in your interview yesterday. Your balanced comments and also questions to SDGE about the precautionary power outage were much appreciated. I live in the Harrison Park area of Julian. Our power was restored last night but is now back off again. I fully understand the reasoning behind wanting to shut off power to avoid sparks caused by a downed line. My concern is that this will become a regular occurrence every time it's windy. It's always pretty windy up at 4500ft! Once again, thanks for speaking up for us.

Best wishes,
Michael Fryer

Sent from my iPhone

Re, Alice

From: Michael Ing <mykingsr@gmail.com>
Sent: Saturday, December 09, 2017 12:21 PM
To: Jacob, Dianne
Subject: Sdge

Hi,
I understand cutting power in an emergency, all though I note that oceanside and vista did not have power shut off during wind event.
We have had no power for 2 days, came back on last night and then sdge called to say it was going off again due to high winds and would be off till monday 8 pm. No winds here except hot air from Sdge.
I am done, adding batteries and cutting line to sdge. Also running generators trying to keep water to Harrison Park Sent from my iPhone

Re, Alice

From: Valerie Rambo <val@msiasd.com>
Sent: Saturday, December 09, 2017 12:05 PM
To: Jacob, Dianne
Subject: thank you

Supervisor Diane Jacobs,

Thank you for standing up to SDG&E when they turned off our power due to the weather reports. My neighbors and I are very grateful.

Valerie Rambo

Julian desert

Re, Alice

From: ruth D'Spain-Ellrott <rdspainellrott@gmail.com>
Sent: Saturday, December 09, 2017 9:45 AM
To: Jacob, Dianne
Subject: electricity off

Dear Supervisor Jacob;

A note to say thanks to you for speaking out re electric shut off in the backcountry. for myself it means no electricity AND no water and and and. I live alone, tis hard enough without SDG&E compounding the issue. Thanks for continued effort on your part to helpus backcountry folk existit.

ruth D' Spain

Descanso

rdspainellrott@gmail.com

Re, Alice

From: Pam McPherson <pams7.5@gmail.com>
Sent: Saturday, December 09, 2017 9:23 AM
To: Jacob, Dianne
Subject: Power outage

Thank you so much for intervening with SDGE in regards to shutting off our power in east county. You are so right about the collateral damage that occurs from such a move as this. Most of us are on wells and without power the pumps don't run. No water means we are unable to defend our properties and our homes from fire. Thank you for speaking out!

Sincerely,
Pam McPherson
Boulevard

Sent from my iPad

Re, Alice

From: Ellen Maisen <msmaisen@gmail.com>
Sent: Friday, December 08, 2017 10:47 PM
To: Jacob, Dianne
Subject: Lilac fire and SDGE

I want to thank you for speaking up about the tactic of shutting off power not being necessarily the right one during a wildfire. When I heard you say that today I realized that you were correct. We are farming on an unincorporated property in Valley Center, Ca. We have a well. We could help the firefighters coming through here if we fill up our water tanks ahead of time and let the firefighters use them to draw on, or use the well, but that wouldn't help if the power was shut off. When I heard SDGE statement later I realized that they were not concerned about the ability of the firefighters to knock down the fire, just about their liability if their lines create a worse situation. (As we know they have in the past). Somehow we have to balance these things out.

Thanks again, I appreciated your thoughtful statement, and I agree, not sure that SDGE is thinking about all of the ramifications of the tactic.

Sincerely,

Ellen Maisen
Valley Center (North San Diego County Unincorporated)
Sent from [Mail](#) for Windows 10

Re, Alice

From: Wayne Hallett <hallettw@att.net>
Sent: Friday, December 08, 2017 7:21 PM
To: Jacob, Dianne
Subject: Sdge power outage 12/7/17

Sdge power outage 12/7/17

From Wayne Hallett, resident warner springs estates 55+ community with 500+ seniors Email hallettw@att.net Phone 760 782 3763

Things

Sdge voluntary shut down power to back country Sdge states emergency to prevent fire from wind

Facts

thousands out of power

SDGE has not ever done this type of shutdown before The back country gets this type of weather a lot Food etc ruined Sewers stopped Wells shutdown Emergency medical devices stopped Communications disrupted Emergency notifications disrupted

Results

No heat during cold weather

No sanitary services

No water

Food destroyed

Communications shut down

Our HOA has spent thousands of dollars trying to keep things working Mental stress of the highest degree Super important - SDGE says emergency to prevent fire from broken line (if tree limb was to break line) - first fact most fires start for other reasons, second SDGE has right of way to clear near lines they-do a lousy job, MOST IMPORTANT BY SHUTTING OFF POWER TO BACK COUNTRY WELL WATER TANKS GO EMPTY, WELLS STOP, FIRE COMPANIES HAVE NO PLACE TO GET WATER!! THIS PUTS THE BACK COUNTRY AND REST OF COUNTY IN WORSE DANGER.

My thought: I feel they are using power as punishment for them losing a law suit and justification for their appeal. Who has used shutting power as punishment/ terror

Saddam

N Korea

Assad

And now SDGE

Respectfully wayne hallett

Sent from my iPad

Re, Alice

From: Libby Pounds <libbypounds@aol.com>
Sent: Friday, December 08, 2017 5:41 PM
To: Jacob, Dianne
Subject: Power remains off in Julia n

I have been seeing all over social media the last couple of hours that sdg&e has been restoring power all over the back country. Like jacumba, campo, boulevard, pine valley. As a mom of twin toddlers going on our second night with no power I can't help but feel frustrated that Julian is getting left out of this. We have food spoiling as well. And I don't own a generator. Not everyone can afford one. My sons were born very premature and utilize their nebulizer every night to keep their lungs strong. This will be our second night with no breathing treatments. I know you are working hard for the whole county. But please don't forget Julian.

Thank you for your time,
Libby Pounds
3536 Lakeview Dr
Julian CA 92036

Sent from my iPhone

Re, Alice

From: gregcurran@sbcglobal.net
Sent: Friday, December 08, 2017 5:22 PM
To: Jacob, Dianne
Subject: Thank You! Job Well Done!

Thank you for being the Champion of the often forgotten East San Diego County! I appreciate your efforts to stick it to SDG&E for the power outage in the rural East San Diego area. Thanks for keeping us your focus. Love you and will vote for you forever.

With Gratitude,

Greg A. Curran

Sent from Mail for Windows 10

Re, Alice

From: Katherine Moretti <kamoretti@sbcglobal.net>
Sent: Friday, December 08, 2017 5:14 PM
To: Jacob, Dianne
Subject: SDGE shut off

Hi Dianne . I just came through Kentwood in Julian, there are signs out that we now have a water shortage. Very dangerous for the community... Is there anything you can do to have SDGE expedite getting the power back on?

Thanks

Katy Moretti

Re, Alice

From: AL Alamo <alalamo@sbcglobal.net>
Sent: Monday, December 11, 2017 2:26 PM
To: Jacob, Dianne
Subject: SDG&E "Proactive" Power Outage Durring Lilac Fire

Ms. Jacobs, I recently herd your interview regarding the "Proactive" power outage by SDG&E durring the Lilac fire. I greatly appreciate your voicing concern over this practice. Beyond water pumps and medical devices that were not operable durring this outage, there is something that can potentially have a more immediate impact on many people, as was the case with my family. We live in a rural area of Vista (2574 Green Hills Way), that has little or no cell coverage, as we are in a valley. Even over the air radio signals are problematic for us. During an emergency the only means that we have of being notified of an evacuation is our land line telephone, and either TV or the Internet. Durring SDG&Es power outage we were completely cut off. Without power the Uverse system by AT&T does not work. That means we have neither Landline Phone service, or Internet available. With little to no cell coverage most of the time, we found ourselves in an extremely vulnerable situation.

I understand the argument put forth by SDG&E being proactice. However, cutting power to tens of thousands of people whose homes were not in the immediate path of the fire, is poorly thought out, and further compounds and already horrific situation. Does SDG&E know that cutting the power to our homes, also means cutting us off from receiving emergency communications? Is it SDG&Es position that if there is a fire in North County, that everyone in North County needs to evacuate?

I urge the Board of Supervisors to please consider the issue of emergency communications that were created by SDG&E power outage durring this crisis, and advocate on our communities behalf.

Respectfully
Ildefonso L. Alamo

Parr, Matthew

From: FRED HESKE <fredheske@cox.net>
Sent: Monday, December 11, 2017 9:12 AM
To: Jacob, Dianne
Cc: Parr, Matthew
Subject: SDG&E Power Shut Down in Alpine--Decemer 7-8, 2017

Last week SDG&E shut off power to parts of Alpine because of high winds. Their rationale was that it would prevent wildfires if their power lines went down and ignite fires. Instead of fixing their equipment they simply shut it down. Their actions are outrageous and a complete disregard for their customers well being! Furthermore, most of the area shut down in Alpine have their power lines underground, and power south of Interstate 8 was not shut off as if winds would magically not cause a problem in that area. It is a policy to cover their corporate tail, and not to protect the health and safety of its customers as they claim.

Fred J. Heske

2521 Shooting Star
Place

Alpine, CA

91901

(619) 445-

3815

Glassman, Marilu

From: Donna Johnson <ddarlinellen@sbcglobal.net>
Sent: Friday, December 08, 2017 4:46 PM
To: Jacob, Dianne
Subject: Lay off of SGE&E

Know you hate them but the decision to turn off power yesterday was a pro-active one so there would be no liability if wires fell and caused any fires. You can't have it both ways. You ragged on them when the 2007 fires happened...they took steps to mitigate further liability and they are still erong...NOT, LADY. You fough5bagainst tge Southwest Power Link, ad naseum....Stop acting like a recalcitrant child with a grudge and act like a grown up leader.

Sent from Yahoo Mail on Android

Re, Alice

From: Sami Collins <escollins1@yahoo.com>
Sent: Wednesday, December 13, 2017 11:48 AM
To: Jacob, Dianne
Subject: Thank You From Backcountry Residents Left in the Dark

Supervisor Dianne Jacob,

I want to thank you for standing up for east county and particularly backcountry residents by calling out SDGE's policy of "wildfire prevention" by shutting off power to our communities.

I am a resident of Santa Ysabel, CA. We were without power for four ½ days total. Beginning at approximately 8:00AM Wednesday, December 6th, access to power was denied. We received around 4-5 automated calls from SDGE warning us that power may be shut off due to high winds the day previous.

When I woke up to see our small pendant flag in our front yard whipping violently in the breeze, I knew it was a matter of when- not if, and I had hoped to at least be able to make my morning coffee before we were left in the dark. Power would remain off from this point for the following 37 hours.

By late Wednesday evening through Thursday evening (over 24 hours) there was barely a breeze. It was actually uncharacteristically calm for our mountain community- yet the power remained off. At the very least, we would have appreciated a temporary restoration of a few hours. What is more disruptive than being unable to access wifi and therefore my remote job was not having water pressure and knowing that every time we turned the faucet on or flushed the toilet we were nearing the possibility of losing water access altogether. According to a *San Diego Union Tribune* article titled: "Dianne Jacob takes shot at SDG&E at Lilac Fire news conference," you were "not aware of that happening in this case." Let me assure you that it absolutely did. I experienced it, and during a ten minute trip to the post office was regaled by at least three different residents of nearby Julian, Ranchita, and Santa Ysabel of their similar water woes. Most were resigned to the idea that for SDG&E's predicted four day shut off they would not be able to shower, wash their dishes or clothes, or even have reliable access to drinking water without having to purchase bottles from a store. Late Thursday afternoon we witnessed an SDG&E truck pull up our driveway. Two employees got out of their vehicle, looked up at the power pole that was on our neighbor's property, and drove away. We assumed this was some kind of safety check. The extent of information they could have gathered in a matter of 45 seconds puzzled me. Were they simply ensuring that the newly placed metal pole was upright? That lines were not frayed and downed? Shouldn't that be a part of their regular maintenance and shouldn't their efforts to protect residents be poured into grounding these wires instead of outreach to educate the public on what a good job they are doing? (This was a proposed rate increase included in our latest utilities notification).

At 9:00PM on Thursday, power was restored, which was appreciated because most people were already asleep. Power remained on until 10AM Friday, yet that interval between evening and morning was actually considerably blustery. We anticipated at any moment our power would be shut off again and, surprisingly, it wasn't. It made us wonder how and why SDG&E cherry picks the times power is denied and restored. The winds didn't seem to have anything to do with it, considering all of Wednesday night to Thursday was dark but calm and all of Thursday night to Friday morning was spent frantically showering, washing dishes, and doing laundry in the midst of high winds that resulted in no consequential loss of power.

On Saturday I had a work event that took me into the city. I had already returned to my parents' home in Lakeside multiple times to be able to access the Internet and, therefore, work. My boyfriend remained behind

and reported that the power was shut off at around 10AM that day. After this third day without power (closer to 3 ½ days), he was forced to haul the majority of the contents of our refrigerator and freezer to a family member's house to keep our food from rotting. Since I was already at my parents' home, I decided to stay at least until Tuesday since the power was scheduled to return (according to SDG&E's outage map) no earlier than 4PM Monday, December 11th. To my knowledge, they did not hurry to restore power before that time, and so residents of the backcountry did not have access to power for just shy of five days.

I don't imagine many people are aware of just how frequent these outages are in the backcountry. Since moving to Santa Ysabel in January 2016, we have had at least 3-4 full days of no power (not counting the most recent five days) due to high winds. This last event was particularly shocking only because the days were consecutive. By this time next week my boyfriend and I are expecting a \$1,100 generator to be delivered since we cannot rely on our utility company to provide us power. Frankly, I think such costs warrant rebates.

PG&E of the San Francisco Bay Area does not institute such power shutoffs during high winds. Their reasoning for maintaining power to residents is found in the following quote: "These actions [(controlled outages)] affect first responders and the operation of critical facilities such as hospitals, schools, water pumps and other essential services needed in response to any emergency, and especially in response to wildfires." Although downed power lines are suspected catalysts of the recent "Wine Country fires" of late October, the investigation is ongoing and cannot, at this time, be attributed to such a source.

SDG&E, however, *has* been found to be responsible for a major wildfire in San Diego County. In 2007, their poor maintenance of their own infrastructure resulted in a massive burn. To add insult to injury, the company then tried to gouge ratepayers to recover the loss and damage caused by the fire. Since this event, SDG&E has initiated a wildfire prevention agenda of replacing wooden poles with metal ones, trimming tree branches around power lines and clearing brush at the base of their power poles, instituting power outages during high winds, and, most recently, educating the public on why their policies are correct and good. This is all done under the veil of customer safety, but we are not so naïve. It is a means of release of liability only.

I understand completely the idea of sacrificing for the sake of the community. If it were the case that the presence of wind spontaneously combusted power lines into furious flames, I would be for shutting off power during even slight breezes. This is not the case, however. Evidence has shown us that SDG&E's own negligence literally sparked the 2007 "Witch Creek" fires- not the simple current running through lines to homes during high winds. There *is* a real and legitimate concern that an accident might occur. A tree limb could fall or perhaps the gusts could be violent enough to somehow disconnect a live wire from a pole, but that is why SDG&E and, really, all electrical companies should be investing their wildfire prevention efforts in grounding their lines- not leaving half of the county in the dark.

Sincerely,
Samantha Collins
Lakeside/ Santa Ysabel resident

P.S. Please stay strong against SDGE's bullying and let me know if there is anything I can do to help. I am determined to help mobilize and advocate for my community.

Re, Alice

From: Gregory Silva <o2bnsapk@gmail.com> on behalf of Gregory Silva <gregory5811@gmail.com>
Sent: Thursday, December 14, 2017 6:48 AM
To: Jacob, Dianne
Subject: Power Outages

Dear Supervisor Jacobs,

My name is Greg Silva and I live in Descanso right across from the hay and feed. My wife and I have lived in San Diego for twenty-three years and have resided in Descanso for the last eleven. I'm writing to you today to express my outrage with the recent SDG&E Weather related Power Outages.

SDG&E is a for profit company but that doesn't mean that they can just do as they please. There are no choices with regard to power companies so we need to hold them accountable through active and robust political dialogue and the use of News stories just like the post that started this discussion. This is why I'm writing to you today.

Community out reach is strong in Descanso. While we try and help families struggling through these events, some families without power for two three and even five days indicate this unregulated practice of cutting pff power in high wind events must cease. I personally lost power for 32 hours and the wind speed had fallen to an average of 5 MPH for a full 16 hours before the power was restored. We all realize the danger of these high wind low humidity events, but there must be a better way to manage the electrical grid than to have a behemoth company like SDG&E shut off power to entire blocks of back country communities to eliminate their financial liability with failed transmission lines that they earn billions operating, but not adequately maintaining. Let me just state that my opinion is power would never be cut off in communities like Rancho Santa Fe or La Jolla, but even Scripps Ranch, Poway and Tierra Santa back up to the back country and are just as vulnerable to fires threats as we are in Descanso, Warner Springs, Pine Valley, Julian and other areas that are routinely affected by these power outages. Why only us? To me the answer is because we lack the money and population density of these other communities and shutting off power to hundreds of thousands of people in very well off communities is politically unacceptable to SD&E. Let me ask you this: San Marco has been hit by two wild fires in the last three years driven by Santa Anna events. Why was power available to these communities and cut off in the back country? Don't get me wrong, I'm not trying to impugn San Marco or any other community, I'm just trying to out out the discriminatory and politically driven unfairness of this practice.

More to the point, this practice is also dangerous to the affected families. Its renders our wells useless in most cases, which prevents us from defending our properties. It cuts off drinking water for people, pets and livestock and eliminates access to badly needed emergency communications during these high wind events, not to mention the obvious risks to the unhealthy and elderly folks.

So why now and not five and even ten years ago? The answer is simple: SDG&E was recently held responsible for the 2007 fires and was prevented from passing on the cost of approximately \$400,000.00in lawsuits to the rate payers. Quite simply, they are protecting their share holders which is the fiduciary responsibility and I understand their position very well, but the implementation and management of this policy is abhorrent and must be changed.

SDG&E makes billions of dollars on the very transmission lines that fail in high winds. They have replaced some old wooden poles but they need a robust program to replace more and to bury lines in high risk areas. They need implement active and aggressive monitoring programs during wind storms instead of shutting the power off to low population areas in thew back country. They could hire people to monitor the lines and to take care of their core electrical network during wind storms.

I don't think most folks understand how profitable Sempra is. They made \$1.27 Billion in profit in 2016. \$400M is 1/3 of their profit in one year! I don't want to hear about their financial problems. They can spend some of that profit that they make updating

and maintaining their transmission lines. Turning people's power off to eliminate their liability is not a long term solution unless we let it be. The below passage is from their 2016 annual report and they are doing this on this on our backs and the backs of our families with some of the highest electrical rates in the country and then they turn arbitrarily turn off the power to the communities that lack the money and population density to fight them. Well, I'm fighting mad and we need to do something about this. The risk of they speak to below consists of turning off power in areas that lack the money and population density to make things uncomfortable for them! They state they are doubling EPS and dividends over their peers and they are doing it our our money and then putting us in harms way to protect their wealthy share holders. This should be insulting to anyone who pays their bill and then gets their power turned off in the name of public safety when it's really about the bottom line.

"Our strategic objective is to grow our earnings per share and dividend over the next five years at roughly double the rate of the utility industry average, while maintaining a risk profile similar to our utility peers. We are on track to achieve this, while also strengthening our balance sheet and retaining the financial flexibility to invest in additional growth opportunities beyond this period."

I realize this policy has been approved but the California PUC and is not going away anytime soon, but we need a coherent and documented policy with changes and the teeth to enforce it. Since I'm a recently retired SAIC Corporate VP, I learned in my career to come forward with problems, but to have solutions to those problems in hand. Below are just some of my thoughts about how to manage this policy to help the communities affected by them:

1. Post and socialize the trigger events that drive a weather related power shut off. Is it 35 MPH sustained winds, gusting to > 50 MPH with moistures humidity below <15%? I was unable to find this policy on SDG&E's website.
2. No community should be shut off for more than 24 continuous hours. Tune the power bar on for two hours to allow people to watch the new, fill rate jugs, runt eerie refrigerators. They very good about calling before they shut power off. They can call and indicate which communities will be powered on and off so that we are ready to take advantage of the window.
3. When weather conditions have improved to the point that power can be permanently restored, it MUST be done within four hours of that decision. There is absolutely no reason that SDG&E should let communities sit for days while they "get to" inspecting the grid. They have plenty of money to hire folks in the general areas to get out and look. This is what happened with oppose off for four or five days and is absolutely unnecessary and can be prevented. This alone give me outrage. This company made 1.27B off of us last year. Do your damn JOB! There should be a meaningful fine imposed when SDG&E fails to restore power within four hours of conditions improving. By meaningful, I'm talking something like \$5000.00 for every household that fails to meet the four hour power restoration period.
4. There should be an independent authority to decide when the power should be turned off and restored. SDG&E is not independent and does not have the best interests of the communities affected by the power outages in mind. To me, having SD&E decide these actions represents a serious conflict of interest because they are only concerned with risk mitigation and how these risks may affect their bottom line. This is as it should be concerning a for profit company, but is also why we need an independent authority to implement and monitor the program.
5. This policy is simply unsustainable in its present form so what is the long term solution? Burry lines in seriously impacted areas? Hire line monitors and station them in high risk areas during high wind events.? I don't pretend to have the answers, but this policy as it is being implemented today is punitive, discriminatory and dangerous to back country residents and being administer by the company that who has a clear conflict of interest and who is incentivized to protect their state holders from liability at the expense and to the detriment of the rate payers that help this company generate huge profits for these same share holders.

Links to Sempra's 2016 Annual Report: https://www.sempra.com/sites/default/files/microsites/2016_annualreport

Link showing California at 42 of 50 highest electricity rates in the nation: <http://www.neo.ne.gov/statshtml/204.htm>

Thank You for your time

V/R

Gregory M. Silva
9846 Mizpah Lane Descanso, Ca 91916
(619) 887-1410

(619) 445-1410

Re, Alice

From: JOSEPH RUHL <naturistshiker@gmail.com>
Sent: Tuesday, December 12, 2017 3:03 PM
To: Jacob, Dianne
Subject: SDG&E

I want to thank you for addressing the power outage a few days ago ! I live in the area of Jacumba Hot Springs and the wind we had here wasn't any higher than we normally have ! They turned the power off for 34 hours for no obvious reason ! I am very certain it would not have been turned back on, had it not been for you ! They have power coming in to San Diego from the solar and wind farm, I bet they didn't shut that down ! I am a 70 year old man, lived in many states in my life time and SDG&E have the highest rates that I have ever seen, any where! Thank you so much for calling them out !

Re, Alice

From: Louis Russo <louisfrusso@gmail.com>
Sent: Tuesday, December 12, 2017 2:34 PM
To: Miriam Raftery; Alpine Community Network; Karen Pearlman; Lori Bledsoe, editor; Jacob, Dianne; Joel Anderson; Cox, Greg; Horn, Bill; Ron-Roberts
Subject: SDGE

Just received a telephone call from Mr John Wiedenhoff from SDGE. I initiated a claim today to get reimbursed for my food loss due to losing power, r.e. their shut off. He informed me that under the CPUC rules they are not liable and will not reimburse us.

Louis Russo

Sent from my iPhone

Re, Alice

From: Julie Salmons <julieami@att.net>
Sent: Tuesday, December 12, 2017 8:23 PM
To: Jacob, Dianne
Subject: Sdgc is charging us for the days they turned off power

We are now finding out by viewing our sdgc accounts online via the sdgc website that sdgc is actually charging us all for electricity on the days they turned off our power. I am not talking just one or 2 people either. People, including myself are posting pictures of the actual dated graphs for each day of the month and there is useage on the graphs. Please have someone look on my community Facebook page Descanso Neighbors and see this for yourself.

Friday December 8, 2017

Dear Supervisor Jacob,

I'm writing this letter by candlelight and by the light from the fire in my woodstove, a stove which has a glass window in the door. If I'm correct, this is the third evening of the power outage here in the Julian area.

This sort of evening is nothing unusual for myself because, being an elder mountain hippie, I've trained myself not to be too dependent on electricity. Yet our mountains here are not the exclusive havnt, any longer, of mountain hippies, tough + wonderful conservative "old-style" men and women, horrifying red necks, and so on. As the decades go by, the population has swelled here to include many ordinary Americans, and this became even more apparent to me today, Friday the 8th, when I went to Santa Ysabel with a friend.

While at Don's Market, I ran into a middle-aged woman who simply struck up a conversation with me and said that she couldn't even flush her toilet because they were dependent on a well whose pump wouldn't work on account of the power outage.

All during dusk this evening, while night settled upon the backcountry, I thought about that poor woman and resolved to write a letter on her behalf. During the short talk with her, while buying cat food, she seemed to have health problems. Thus, even more incentive to write on 1

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G. Courson
P.O. Box 1162
Julian, CA,
92036

SAN DIEGO CA 92101
11 OCT 2017 PM 10:1



Dianne Jacob
Supervisor, 2nd District
County Administration Center
1600 Pacific Highway
San Diego, CA. 92161

9210192422 0021



Re, Alice

From: Wayne Hallett <hallettw@att.net>
Sent: Thursday, December 14, 2017 7:39 AM
To: Jacob, Dianne
Subject: Back country

Hi This Wayne Hallett again from Warner Springs Estates 300 homes 510 seniors.

SDGE sent out messages how sorry they will be to have to shut power again today as serious conditions have been noted!

I have lived here 14 years, serious winds occur virtually every time the weather pattern changes high to low or low to high.

Wind is regularly 20 - 30 mph. We have seen extreme fire conditions for 10 years of drought.

What has changed ? ' a for profit company shutting power on their decision'

Seniors in this community are in panic mode, the HOA so far spent \$thousands and the prospect of more to come.

SDGE told some home owners here they had no intention to pay for losses from their actions.

What good is it to have a PUC if they fail to regulate?

Feel free to contact me.

760 782 3763 (if power on

858 735 1162 cell (battery still charged RS Wayne

Sent from my iPad

Re, Alice

From: Karen Hayse <kshayse@gmail.com>
Sent: Wednesday, December 13, 2017 6:29 PM
To: Jacob, Dianne
Subject: Sdg&e

Supervisor Jacob,

I am a resident in Julian that has just been notified again that Sdg&e is planning to turn off our power once again tomorrow 12-14-17.

This is unconscionable. We were off from last Thursday until Monday afternoon. Now we are facing it again.

Surely there is some avenue that can be followed to stop this. We have a well and as you are aware we are at risk with no water due to this action.

I would greatly appreciate any assistance your office can offer to help this abuse that we are forced to tolerate.

Please contact me as required.

Sincerely,

Karen Hayse

Po Box 1106

Julian, Ca

92036

760-994-8621

Sent from my iPad

Re, Alice

From: Raylene Phipps -Markwell <rjpmarkwell@i
Sent: Sunday, December 17, 2017 6:06 AM
To: Jacob, Dianne
Subject: Power outage

I live in Sherilton Valley. My home was without power 6 out of 7 days. I called SDG&E on Friday at 4:00 AM and told them we had no winds. I asked them to turn on the power for the day. After a 5 minute session of begging for our Valley's residence (most retired) I was told "You will be the last to get power."

SDG&E sent in their helicopter on that day to check our lines. I stood in my door watching them. Because there was NO wind the helicopter was able to fly right up to my door; turn, look at me for a few seconds and flew off. Still SDG&E did not return power and I lost all the food in my freezer and refrigerator.

Not only do we depend on well water, I have animals who depend on the electricity for water from our well. And if we had a fire because we don't have electricity we could only fight the fire until our tanks ran out.

I would like to suggest that SDG&E out in sensors that would shut off power the second there is a break in the line. That way the line wouldn't be live when it hit the ground.

Thanks for listening. And thank you for caring so deeply for us. We all support you and appreciate your hard work.

Sent from my iPhone

Re, Alice

From: Lisa Daniels <lidans@aol.com>
Sent: Thursday, December 14, 2017 2:39 PM
To: Jacob, Dianne
Subject: DENIED - SDGE food loss claim

Dear Ms. Jacob,

I'm a homeowner in Mount Laguna, as many others, "luckily" we were without power for only 2 days. As you are already aware...SDGE "choose" to turn us off.

I was instructed by SDGE to file for a food loss claim, I did, and I had to short myself because I do NOT retain grocery receipts.

Today I received a phone call from a representative from SDGE denying my food loss claim...was told, SORRY for your inconvenience and food loss, but we had to turn off your power due to the possibility of a fire.

So, not only were we without power and all that entails, but also SDGE is going to get away with NOT paying us back for a food loss claim after they instructed us to file for the claim...ROBBERY!!!!

PLEASE assist in this matter.

Thank you,

Lisa Daniels

Re, Alice

From: Dorian Golu <doriang_98@yahoo.com>
Sent: Friday, December 29, 2017 12:11 PM
To: Jacob, Dianne
Subject: To the attention of Mrs. Dianne Jacob, SD County Supervisor

Dear Mrs. Dianne Jacob,

Recently I had a police officer helping me investigate a situation in our neighborhood and he was very helpful and professional with his work, as we would expect. This positive experience convinced me to bring to your attention a horrible situation involving different police officers from the CHP office in El Cajon, with the hope that it will be investigated at their highest level.

On 09/30/2014 my car was hit while driving on I8 westbound by a driver that went over the left shoulder (median) and intentionally smashed into the left side of my car with his truck, then he left the site of the accident. The police officers met him on the other side of the freeway and then asked me to also go over there, leaving all the evidence behind!

The hit and run accident was an intentional assault with a deadly weapon (truck), as I later described it to the investigating police officer. What followed next, it is hard to believe could happen in our great country.

The CHP officer that listened to my description of the events, began relaying in his microphone a completely different story. I asked him to make sure he is stating only the truth as I describe it but he ignored me. He interrupted me again soon thereafter and continued to relay more false statements in his microphone. I asked him why he is falsifying my testimony and he told me that he is done and I should leave. I asked him to at least examine the damage done to my car, to let me get the insurance card from the offender and let me take a picture of the other car damage. He denied all my requests.

Before I was forced to leave, although I was missing the driver side mirror, I noticed that the fugitive offender was laughing with 2 other police officers waiting by his truck.

My worst fears came through when I realized that the offender had close connections at the police department: the accident report concluded that nobody was at fault although the offender intentionally drove his truck on the left shoulder before he hit my car!

With the help of a falsified accident report, the offender's insurance denied their liability and my insurance paid most of my repairs. As a result my insurance premium went up the following years.

I have filed complaints with the local Border Patrol office and then with their Internal Affairs office in Sacramento but they were not willing to correct the fraud and falsification of documents done at the local office.

I have requested a meeting with the leader of the local CHP office in El Cajon and they turned me away two times after scheduling the meetings. I was only allowed to meet their management after the officer in charge from the Internal Affairs office in Sacramento called them and asked them to allow me inside the building for the meeting. Their leader refused to meet with me, but he monitored the conversation and made sure he sounded the alarm in the entire building when I asked for more

evidence in my case. I was escorted like a criminal out of the building during the alarm, while all other officers present there were in disbelief. At that moment I was convinced that their office leader was directly involved in this fraud.

The following week a different officer from the same office showed up at my door before 7:00 AM, unannounced, and requested to hear me again explaining the accident. I told him how disappointed I am with his attempt to harass me and he eventually apologized for what he did, but he made no corrections to the accident report.

Mrs. Jacob, as if all these falsifications were not enough, the most shocking discovery in this case happened on 03/03/2016 when I sued the offender in the Small Claims Court to recover the unpaid costs: a different individual showed up in court and told the judge that the police report has his name and address, although it was obvious to me that he was not the offender that caused the accident. This impersonator got help from the officer in the courtroom to fraudulently register as the offender and then represent him. Just minutes before the case started, I discovered that the real offender was hiding in the restroom!

The commissioner shockingly allowed the impersonator to represent the offender in court, despite my strong protest, which represents an unfortunate miscarriage of justice.

Although I got a minor (and illegal) judgment in that case, since the facts were obvious and overwhelming against the defendant (including an expert witness report), the defendant did not pay the judgment in full. Months later, when the court services tried to serve the defendant at his home with a request to produce a Statement of Assets, the same impersonator that came to court before, told the service processor that he was not the offender that caused the accident, leaving everybody wondering what else has been falsified in the accident report!

It seems also troubling that the more I tried to investigate this case, the more harassment I got in unexpected situations, which points to the fact that someone in the police department continues to try to keep me quiet. For example, shortly after the Small Claims Court decision, I got stopped for no reason by a Border Patrol officer, who seemed confused, and asked his supervisor on the radio "why did you ask me to stop him?".

I hope Mrs. Jacob that you will find a way to resolve such an unfortunate situation and to help protect us, the innocent people in your district, from the fraud and document falsification committed by some police officers who are supposed to protect us, not the criminals.

Respectfully,
9/2017

12/2

Dorian Golu

619-204-3848
1369 Merritt Dr., El Cajon, CA 92020